



### Satisfaction, delivered.

Exceeding expectations is so much more rewarding than simply meeting them. Take our expert delivery service for example. We don't just deliver to your door, we'll place your furniture exactly where you want it, carefully unpack it for your inspection, and then, when you're sure you're delighted with everything, we'll take the packaging away with us.



### Responsible recycling.

Replacing furniture you no longer wish to keep? Our recycling partner can collect your unwanted items and dispose of them responsibly for you. Please contact us for more info.



### Hear it from our happy customers.

When you buy from Barker and Stonehouse, you buy with confidence. We're very proud to be rated "Excellent" on Trustpilot, which is a testament to our high level of service and quality furniture.



### Passionate about furniture for over 75 years.

We've been getting a warm of glow out of bringing you the finest quality furniture since 1946. Today, while you'll find the cutting edge of 21st-century design alongside our timeless classics, our standard of service and attention to detail has remained constant throughout. We hope you'll enjoy that same glow of satisfaction from all your B&S purchases, now and for years to come.



### Expert advice to help you choose.

Every one of our furniture ranges tells a story - and our sales assistants are fully trained so they can share them with you. All of our staff have been to visit our manufacturers, so if you want to know how an item has been produced or how best to look after it, just ask.



### 0% Finance? Fine.

0% finance option means you can spread the cost as easily as you can spread out on one of our invitingly oversized sofas. Terms and conditions apply - just get in touch for more details.



### A guaranteed commitment to quality.

Real quality isn't just apparent in the subtle sheen of the finest nappa leather or the solid embrace of expert craftsmanship. It's apparent years later, when you can truly appreciate that the beauty, comfort and practicality of your B&S furniture have withstood the test of time. We're proud of this quality. That's why we offer a 2 year guarantee on all our furniture, which can be extended to 5 years should you wish.



### Doing good with wood.

We're pleased to be a founding member of Trees4Trees, a non-profit organisation established in Indonesia to empower local communities through an ongoing reforestation and education programme. Already, over 3 million saplings have been planted as a result of the initiative - good for the planet, the growers and the future of sustainable furniture.

### our stores

Darlington	01325 381132	Battersea	0203 040 6000
Guildford	01483 908320	Metro	0191 460 5755
Hove	01273 310 010	Nottingham	0115 904 0070
Hull	01482 415422	Teesside	01642 230988
Knarborough	01423 868686	Fenwick Newcastle	0191 434 0031
Leeds	01924 420200	Bentalls Kingston	0203 040 0311

[barkerandstonehouse.co.uk](http://barkerandstonehouse.co.uk)

# BARKER AND STONEHOUSE

Caring  
for your  
occasional  
& dining  
furniture

## Helping you choose.

Each natural element used in our range differs due to the wide variety of timbers, stone and manmade materials we choose to source. By using nature's creations, every piece of furniture has a character of its own that tells the story of the material's origin, from colour and graining to texture and feel. These materials come with their own unique qualities - timbers offer grain and colour variances alongside texture changes and knots. Stone furniture also has individual features that affect its colour and finish.

It's important you know what to expect when choosing your furniture, which is why we've put together some basic information on the types of materials and finishes we use. Please do ask for further advice if needed.

### Types of materials

- **Wood** - Wood is a naturally occurring product and part of its beauty is that no two pieces are the same. The depth, shade of colour and grain pattern vary from item to item. Solid timbers may experience movement and cracking throughout their lifetime.
- **Laminates** - Synthetic coating on a stable substrate offering a durable and resistant finish.
- **Foil** - Printed finish on substrate creating a uniformed and durable finish.
- **Veneer** - Top layer of timber adhered to a stable platform, the colour and pattern repeat being quite uniform.
- **Stone** - The marble and stone within furniture we sell are natural materials and contain all the variations and unique colourings found in nature. It is not possible to control the occurrence of these characteristics, which will vary from piece to piece. Please note that stone can be very porous and therefore extra care should be taken to avoid spillages. Stone comes in many different colours, and each presents natural veining. Some of the open pores and veins may be filled during manufacturing, and the seam between the stone and the fill can sometimes leave a notable transition. This is unavoidable, but does not sacrifice the stability of your furniture in any way. Some unfilled holes may also still remain. Due to the natural weight of stone products, it is important to ensure stone furniture is dismantled when moving, and that the goods are always assembled correctly.

- **Ceramic** - Usually made from a combination of clay, earthen elements, powders and water, then shaped and coloured. A ceramic table top is extremely strong, scratch-resistant and easy to maintain.
- **Mortex** - A highly durable cement-based coating, hand applied to MDF for a unique finish. It requires very little maintenance due to a protective waterproof varnish that is heat and scratch resistant.

### Types of finishes

- **Unfinished** - Material left untreated, giving the most natural appeal. Furniture will be highly absorbent and susceptible to staining.
- **Oiled and Waxed** - Furniture treated with a fine coating of oil or wax offering a light protection. Re-application of finish must be applied on a regular basis to maintain the protection and aesthetic.
- **Lacquered** - Sealed finish using lacquer coatings, offering a more resilient finish to scratches, heat and moisture. Should the finish be damaged in any way, a professional repair is required.
- **Painted** - Substrate coated in a pigment based finish offering a good degree of uniformity and protection.

## The do's and don'ts

- Do not place furniture near heat sources or air conditioning units.
- Avoid changes in humidity.
- Avoid rooms that may cause extreme temperature change such as conservatories, as this may cause excessive timber movement and cracking.
- Always leave a gap behind units to allow air to circulate.
- Protect furniture from strong or prolonged sunlight.
- Avoid marking furniture with sharp objects.
- Carefully lift your furniture, never drag or push it.
- Never lift glass tables by their tops.
- Heavy furniture will leave indentations in carpets and may mark hard flooring if it is dragged across.
- Do not rock backwards on dining chairs.
- Always follow fitting instructions for wall-fixing, glass surfaces and shelves.
- Tall cabinets may need fixing to the wall and most items are marked accordingly.
- We would recommend periodically checking fixtures and fittings on your furniture.
- Uneven floors could give the impression that doors of wall units and wardrobes are out of alignment, so be aware of this and compensate if necessary by adjusting the hinges or packing a corner to level the item.
- Protect all surfaces with felt under-cloths and place mats.
- Take care not to drag crockery across any surface or to put heavy items on the surface without protection.
- Don't overstrain drop flap stays and hinges or place heavy items onto glass shelves.
- Assume that all furniture will not resist water, chemicals or heat.
- Natural wax finishes are porous and stain easily.
- The colour of real wood matures with exposure to light, so it is important to move ornaments regularly and expose table leaves to avoid noticeable colour differences occurring.
- Avoid wiping oil or wax finishes with a wet cloth as this may raise the grain.
- With wood products the best way to deal with scratches is to employ the services of a professional polisher. Please ask for details.
- High gloss finishes will display fine surface scratches with use.
- Mortex requires only water and mild soap for cleaning. Irreversible damage may be caused by strong or acidic substances, such as soft drinks, wine and citrus fruit. Care should be taken with any sharp objects.

### Regular and easy care maintenance.

- Gently dust your furniture and polish with a soft, lint-free buffing cloth.
- Never use silicon or wax polishes that leave residue on surfaces.
- Only use good quality wax-free proprietary furniture polish, where recommended by the manufacturer.
- Disconnect any light fittings from the mains before changing bulbs.
- Dining chair upholstery can be lightly vacuumed or gently brushed to remove dust.
- Blot up any spills immediately.
- Do not try to wash or rub spills and do not use detergents.
- Marks can be removed with a clean, slightly damp cloth.
- Always follow your manufacturer's cleaning instructions.